

LEVCO MANAGEMENT

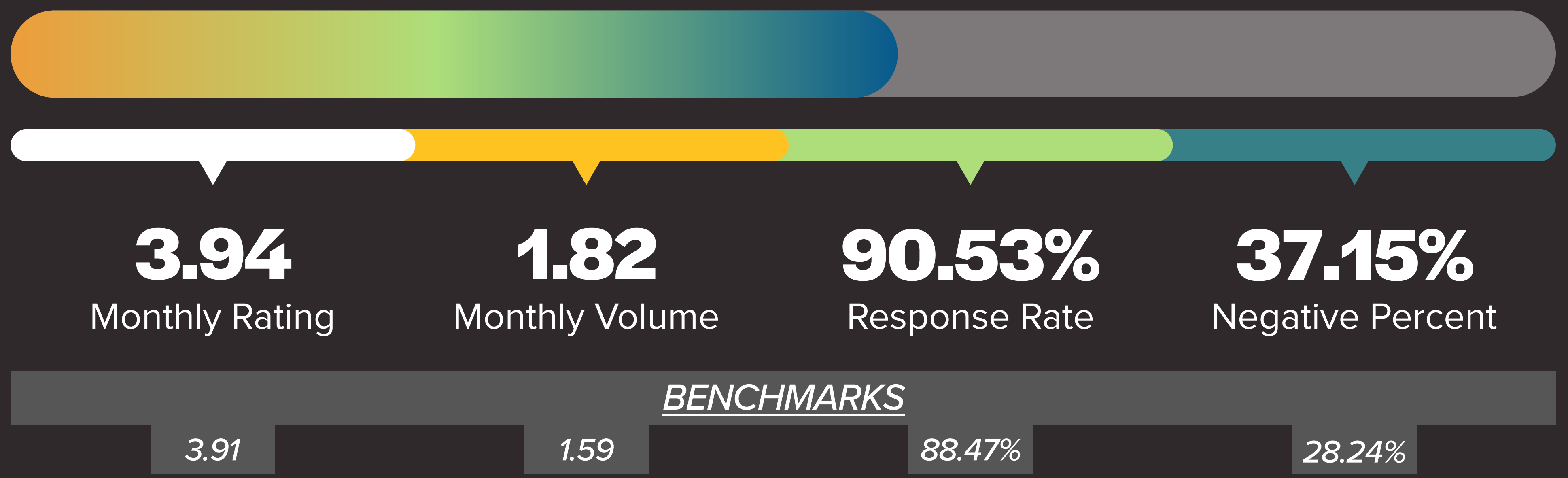
HEALTH SCORE: 57.41%

TOPIC COMPARISON TABLE

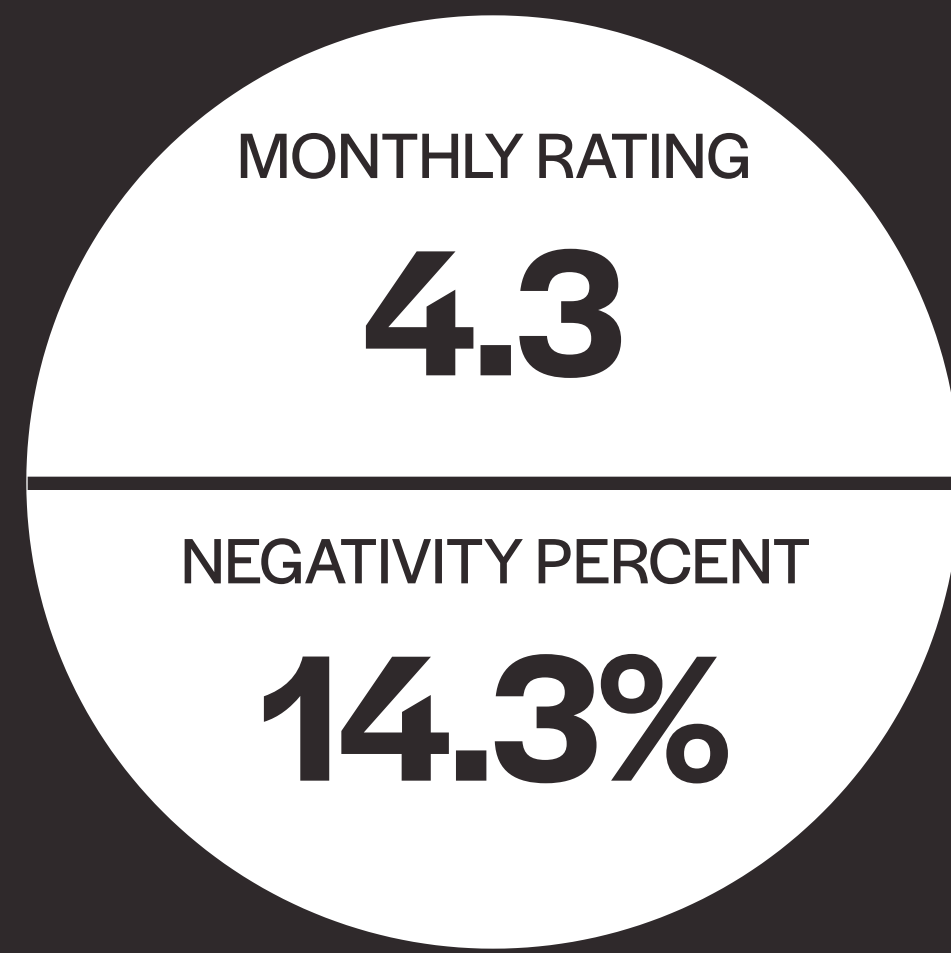
Percentage of reviews impacted by each topic being mentioned.

POSITIVE REVIEWS
 NEGATIVE REVIEWS

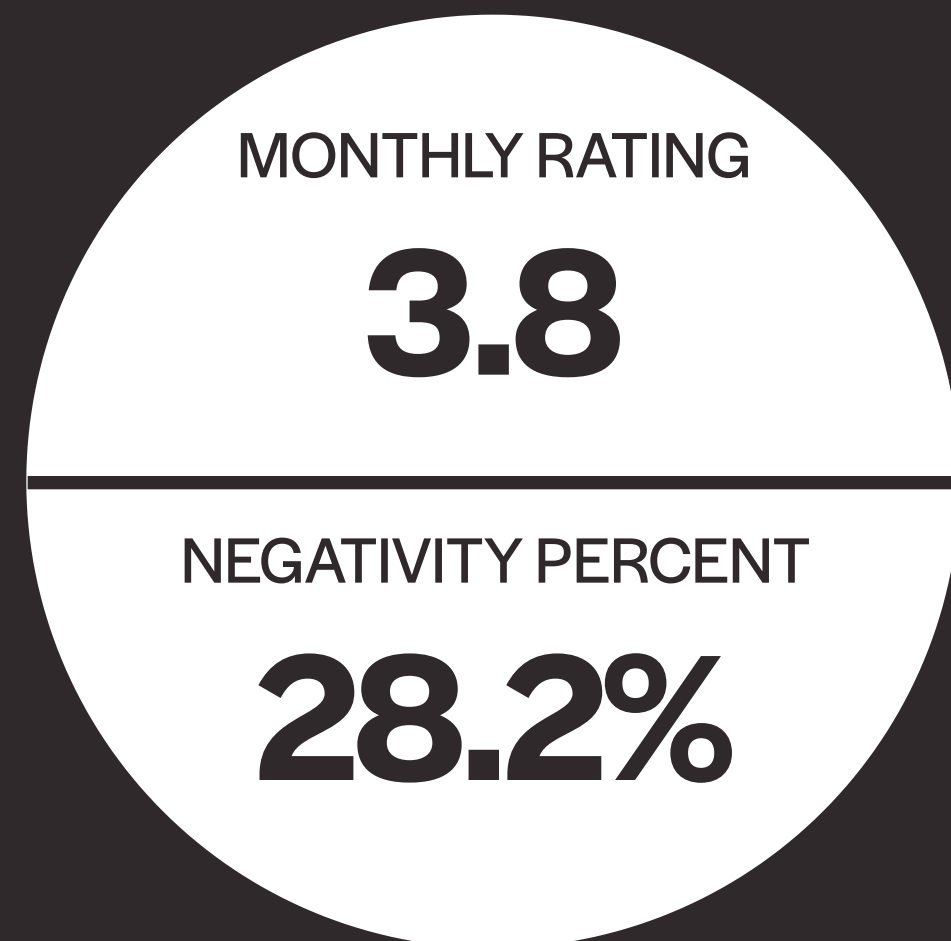
LEASING PROCESS	11.35%
BILLING / FEES	0.00%
MANAGEMENT	8.65%
MOVE OUT	1.08%
MAINTENANCE	16.22%
MOVE IN	15.14%
NOISE	0.54%
MAINTENANCE STAFF	1.67%
PESTS	0.00%
PARKING	0.00%
FRIENDLINESS	11.35%
CUSTOMER SERVICE	21.62%
NEIGHBORS	4.32%
PRICING	1.08%
HELPFULNESS	10.27%
STAFF	37.84%
COMMUNITY	11.35%
TOUR	3.24%
PROFESSIONALISM	6.49%
PROPERTY MANAGER	2.50%
AMBIANCE	2.16%
COMMUNICATION	1.62%
AMENITIES	6.49%
SAFETY / SECURITY	1.08%
LOCATION	11.89%
AESTHETICS	3.78%
CLEANLINESS	7.57%
RENT	10.83%



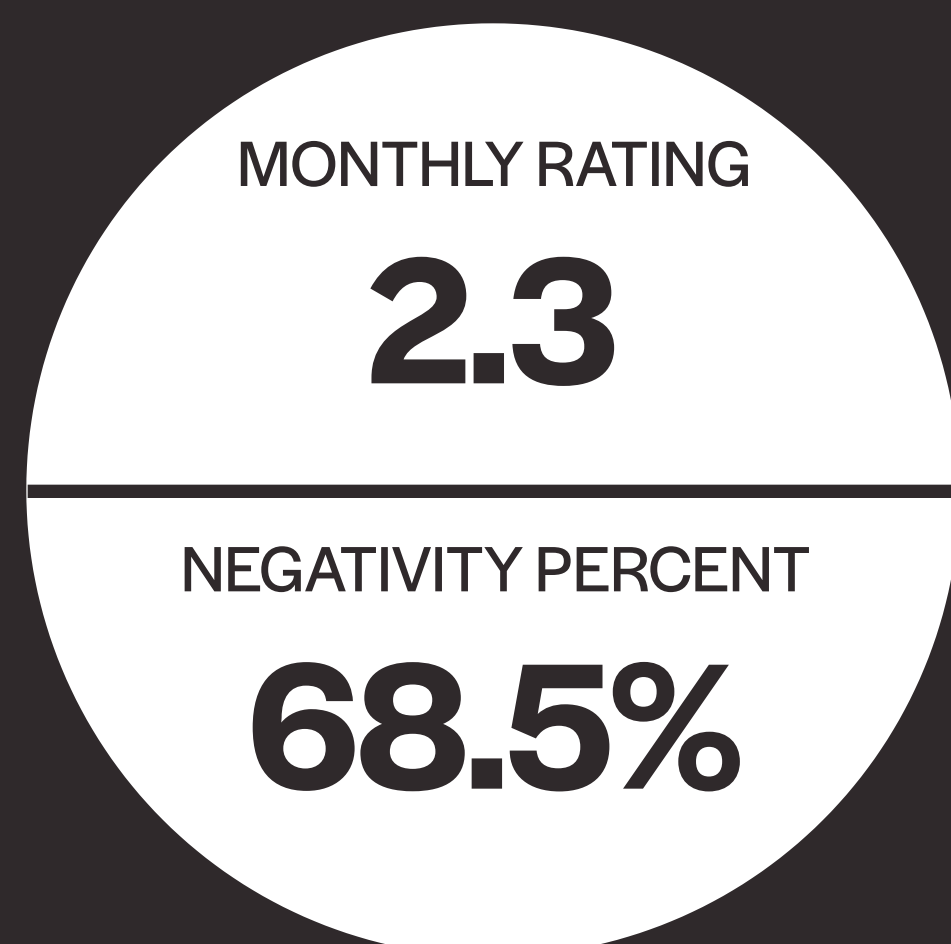
TOUR



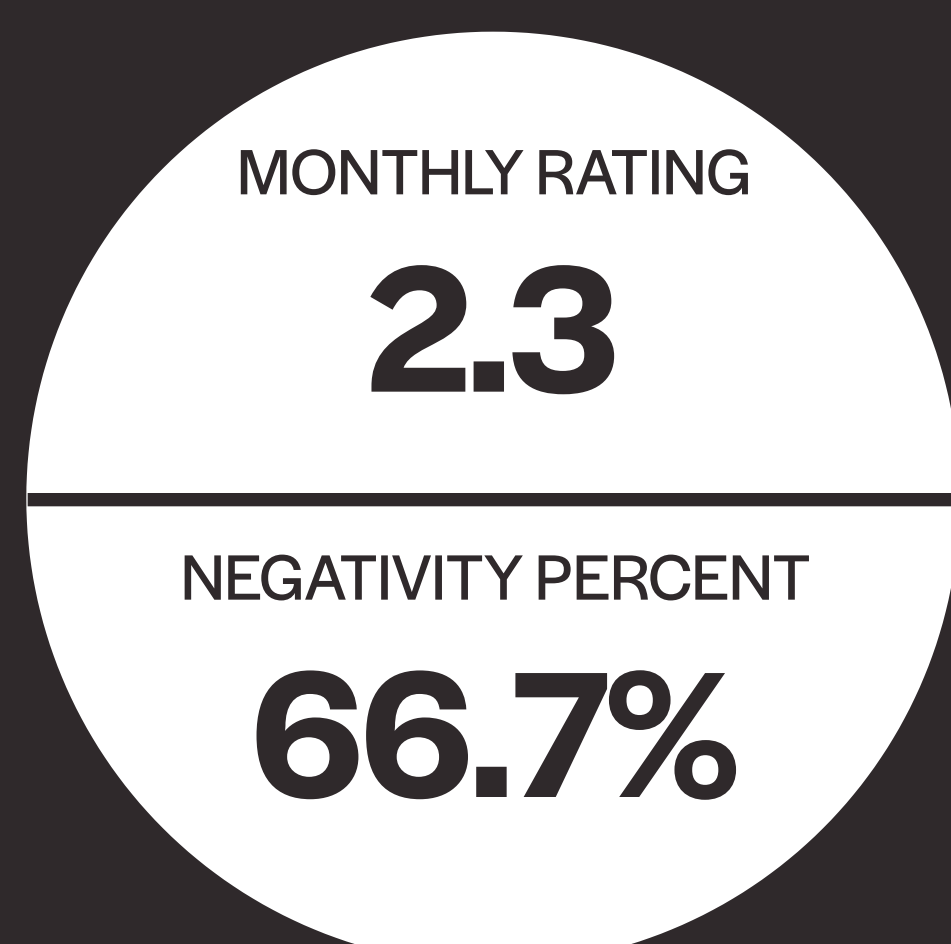
MOVE-IN



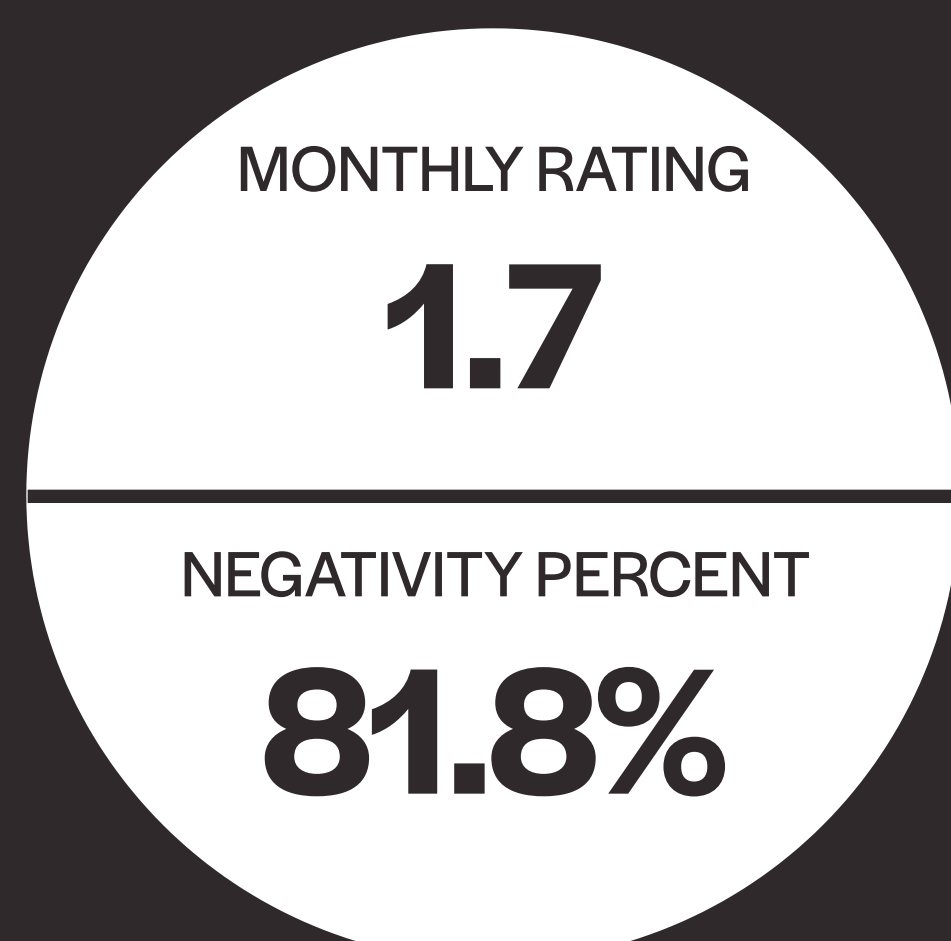
MAINTENANCE



RENEWAL



MOVE-OUT



MINIMIZE NEGATIVITY

*The 7 topics most often mentioned in **negative** reviews. Below benchmark is preferred, meaning the group has fewer negative mentions of each topic.

MAINTENANCE	+43.3% above benchmark	
MANAGEMENT	-10.4% below benchmark	
COMMUNICATION	-11.3% below benchmark	
STAFF	-34.8% below benchmark	
SAFETY/SECURITY	-40.8% below benchmark	
BILLING/FEES	-48% below benchmark	
PARKING	+21.9% above benchmark	

MAXIMIZE POSITIVITY

*The 7 topics most often mentioned in **positive** reviews. Above benchmark is preferred, meaning the group has more positive mentions of each topic.

STAFF	-44.2% below benchmark	
LOCATION	-15.9% below benchmark	
MAINTENANCE STAFF	-41.5% below benchmark	
MAINTENANCE	+18.2% above benchmark	
AMENITIES	-51.2% below benchmark	
HELPFULNESS	-14.6% below benchmark	
AESTHETICS	-65.6% below benchmark	

TOP 5 TOPICS ABOVE BENCHMARK

These are **your** standout topics. Of the 49 topics Widewail studied, your group outperforms industry benchmarks in these topics by a significant margin.

UNIT CONDITION	Mentioned in 9.2% of positive reviews	+259.5% above the industry benchmark
NEIGHBORHOOD	Mentioned in 5.9% of positive reviews	+162.9% above the industry benchmark
CUSTOMER SERVICE	Mentioned in 21.6% of positive reviews	+150.7% above the industry benchmark
COMMUNITY	Mentioned in 11.4% of positive reviews	+45.6% above the industry benchmark
MOVE-IN	Mentioned in 15.1% of positive reviews	+37% above the industry benchmark